



Datasheet

NERC CIP

Technology Advisory, Security and Compliance Services



IT Infrastructure Assessments

Regular review of your organization's existing IT infrastructure helps you identify opportunities for improvement, allowing for more informed and strategic business decisions to take place.



Vulnerability Assessments

Our vulnerability assessment analysis identifies, quantifies and prioritizes all potential hazards that might affect your energy supply systems.



Asset Management

Systematically managing assets in your business environment allows you to make cost-effective decisions on purchasing, redistribution and repurposing of software and hardware in your organization.



Cyber Security

Implement processes, programs and practices designed to protect your networks, computers and energy systems from attack, damage or unauthorized access.



24/7 Network Monitoring

Monitoring the health of your most critical systems considerably minimizes equipment downtime. Alerts are automatically generated and issues are addressed before any business is affected.



Requirement 6.2 - Patch Management

Organizations are required to establish a process to address newly discovered security vulnerabilities, shifting from reactive remediation to proactive identification and patch installations based on active monitoring. RSI's Patch Availability Service provides a comprehensive report of all needed hardware, software, and firmware security patches for your network and systems, freeing your internal resources from monthly patch tracking and reporting, as well as providing a 3rd party validation source.



Power and Environmental Monitoring

Responding to critical alerts generated by power and environmental monitoring systems helps your business increase efficiency and avoid failures caused by thermal variations.



IT Support/Helpdesk

RSI provides multiple ways for customers to troubleshoot problems by offering assistance through our call center 24/7 or through our selfserve knowledge base.



Backup & Recovery Services

We offer a full range of storage and recovery services that can protect your critical data. These can be either cloud or on premise services.

Services

Identification

Identification services provide control and protocols for managing cyber security. At RSI, we have management tools that capture, track, and compare a client's Cybersecurity asset inventory with their risk tolerance for clients of any size (Tier 1-4).

Response & Recovery

In the confirmed event that a RSI client has experienced a security breach, RSI can and will support and advise them through the Incident Response lifecycle. If the breach is complex, and requires additional services (AD Hoc services), RSI will provide the client with our base support and guidance services and provide the client with an IRP (Incident Response Plan).

Protection

RSI offers many IT services that range from simple IT helpdesk support to cyber security and forensics. We understand the importance of setting up an end users' IT network with the adequate security measures and software that will provide them with the highest level of protection for their individual IT setup.

Support

RSI provides a 24x7 call center, available 365 days a year, which provides technical support for all base services; as well as, questions regarding Ad Host services.

Detection

In the event that a RSI client experiences any form of an intrusion or breach to their endpoint system, we have the ability to detect any adverse or negative Cybersecurity events, determine if our protective solutions have successfully mitigated the matter, and notify the client.

Ad Hoc

Ad Hoc services are available to all new and existing clientele. Our engineers will make recommendations and create an action plan based on your needs. All of our services are available on an Ad Hoc basis.

About RSI Security

RSI is the nation's premier information security and compliance provider dedicated to helping organizations achieve risk-management success. We work with some of the world's leading companies, institutions and governments to ensure the safety of their information and their compliance with applicable regulation. We also are a security and compliance software ISV and stay at the forefront of innovative tools to save assessment time, increase compliance and provide additional safeguard assurance. With a unique blend of software based automation and managed services, RSI can assist all sizes of organizations in managing IT governance, risk management and compliance efforts (GRC).

